



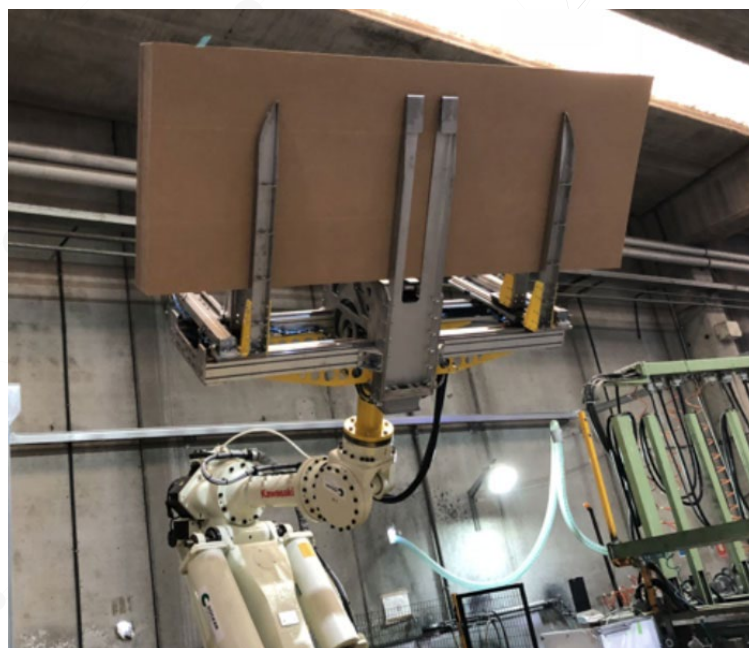
**See beyond your skills**

**HEADAPP SUPPORTS  
TECHNICIANS IN CHINA ON  
BEHALF OF DUECKER ROBOTICS**

In the current global crisis, technology is essential in order not to leave alone companies that work in partnership with others for manufacturing their products. Due to the Covid-19 pandemic, many supply chains have suddenly been stopped, making it difficult for many firms to achieve the previously set goals. Among these companies, Duecker Robotics could meet its clients' needs by continuing providing them a normal and accurate support thanks to the HeadApp software. Let's see why HeadApp is the best solution for companies' remote support.

## HEADAPP TECHNOLOGY USED FOR INSTALLING ROBOTIC SYSTEMS

Duecker Robotics, that belongs to Duecker GMBH group, is a world leader in the supply of robotic systems for the corrugated board industry. With more than 180 robotic systems installed all over the world, Duecker Robotics needs to provide an accurate support even to remote partners. In order to support one of the company client located in China, Duecker Robotics has recently provided its partner with smart glasses, essential to carry out, in a completely safe manner, the installation of a corrugated board system, used to corrugate board during manufacturing. Thanks to smart glasses, Chinese technicians could receive support from German specialists, who could follow every step of the process, from the installation of the system to the final check.



# INNOVATION AND REMOTE SUPPORT

Therefore, the Eye4Task software for smart glasses, provided by HeadApp, found new possibilities of use. In a serious and unpredictable situation, Eye4Task had a central role in allowing Duecker, an international company, to continue carrying out its activities in safe and healthy working conditions, fully respecting the emergency measures. With regard to this important goal achieved by the company, the HeadApp chairman, Mr. Massimo Banino, said:

When we designed Eye4Task, we couldn't have imagined that it would become an essential tool to give support in locations no more reachable because of a pandemic! This is what happened to Duecker, one of our Italian American client that could manage its system maintenance in China by sending some smart glasses to the technicians on site. In this way, during the maintenance interventions, they could be directly supported by the specialists remained in Germany. This is a perfect example of how wearable devices and Augmented Reality can overcome geographic barriers and allow companies to operate in difficult situations, such as the ban on travelling or on having contacts with other people. It is a great aspect standing out all the negative consequences of this pandemic.





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